

Privacy Policy

We at Mollie Didio, LLC (“Mollie Didio”) know you care about how your personal and health information is used and shared, and we take your privacy seriously. Please read the following to learn more about our Privacy Policy. **By using or accessing our website or any of our products, services or applications (the “Services”) in any manner, you acknowledge that you accept the practices and policies outlined in this Privacy Policy, and you hereby consent that we will collect, use, and share your information in the following ways.**

Remember that your use of Mollie Didio’s Services is at all times subject to the [\[Terms\]](#), which incorporates this Privacy Policy. Any terms we use in this Privacy Policy without defining them have the definitions given to them in the [\[Terms\]](#).

What does this Privacy Policy cover?

This Privacy Policy covers our treatment of personally identifiable information (“Personal Information”) that we gather when you are accessing or using our Services. However, this Privacy Policy does not cover the practices of companies we do not own or control or people that we do not manage.

We gather various types of Personal Information from our users, as explained in more detail below. This Personal Information is used internally in connection with our Services, including, without limitation, our actions taken to personalize, provide, and improve our Services, to contact you, to fulfill your requests for certain products and services, and to analyze how you use the Services. In certain cases, we may also share some Personal Information with third parties, as described below.

As noted in the [\[Terms\]](#), in order to use the services of Mollie Didio, you must be at least eighteen (18) years old. If we learn that we have collected personal information from anyone under the age of eighteen (18) without obtaining verifiable parental consent from that child’s parent or guardian, we will endeavor to delete that information as quickly as possible.

If you believe that a child under eighteen (18) has provided us with personal information (beyond the Required Information) without our obtaining Parental Consent, please contact us at mollie@molliedidio.com.

The Children’s Online Privacy Protection Act (“COPPA”) requires that online service providers obtain parental consent before they knowingly collect personally identifiable information online from children who are under thirteen (13) . We urge parents to instruct their children to never give out their real names, addresses, phone numbers, or other personal information, when they are online.

Treatment and Use of Health Information Shared with Providers

Users may be asked to communicate information regarding injuries and pain (“Health Information”), which may be stored by the platform and shared with Providers. Mollie Didio’s data policies comply with the standards set forth by the Health Insurance Portability and Accountability Act of 1996, as amended by the Health Information Technology for Economic and Clinical Health Act (“HITECH”) and the corresponding regulations, including those at 45 C.F.R. Parts 160 and 164 (collectively, “HIPAA”). However, users are solely responsible for vetting and engaging any Providers before deciding whether to share additional Health Information with such Providers. You acknowledge and agree that any Health Information that you share directly with

any Provider is not subject to the terms of this Privacy Policy. Further, some Providers may not be subject to federal or state health information privacy laws, and disclosure by such Providers may not be prohibited and/or protected by those laws.

Will Mollie Didio ever change this Privacy Policy?

We are constantly trying to improve our Services, so we may change this Privacy Policy from time to time. We reserve the right to change the Privacy Policy at any time, but if we do, we will alert you to changes by either placing a notice within the Services, on the website, or sending you an email if you have provided us with such contact information.

Please note that if you have opted not to receive legal notice emails from us (or you have not provided us with your email address), those legal notices will still govern your use of the Services, and you are still responsible for reading and understanding them.

If you do not agree with the new Privacy Policy, you may reject them. However, if the terms are rejected, you will no longer be able to use the Services. If you use the Services in any way after a change to the Terms is made effective, such usage demonstrates agreement with all of the changes.

What information does Mollie Didio Collect?

Information You Provide to Us:

We receive and store any information you knowingly provide to us.

For example, through the registration process and/or through your account settings, we may collect Personal Information such as your name, email address, and phone number.

We may communicate with you if you have provided us the means to do so.

For example, if you have given us your email address, we may send you promotional email offers or email you about your use of the Services. Also, we may receive a confirmation when you open an email from us. This confirmation helps us make our communications with you more effective and improve our services. If you do not want to receive communications from us, please indicate your preference by contacting us at mollie@molliedidio.com

Information Collected Automatically

Whenever you interact with our Services, we automatically receive and record information on our server logs from your browser or device, which may include your IP address, device identification, “cookie” or “pixel” information, the type of browser and/or device you are using to access our Services, your operating system, screen resolution, and how you may use, or interact with, our Services, and the page or feature you requested.

“Cookies” are identifiers we transfer to your browser or device that allow us to recognize your browser or device and tell us how and when pages and features in our Services are visited and by how many people. “Pixels” or “web beacons” are defined below. You may be able to change the preferences on your browser or device to prevent or limit your device’s acceptance of cookies, or to opt-out of some automatic data collection features, but this may prevent you from taking advantage of some of the features of the Services.

Our advertising partners, if any, may also transmit cookies, pixels, beacons or other similar tools to your browser or device, or when you click on ads that appear on or within the Services. Also, if you click on a link to a third-party website or service, a third party may also transmit cookies, beacons, pixels or similar tools to you. Again, this Privacy Policy does not cover the use of cookies by any third parties, and we are not responsible for their privacy policies and practices. Please be aware that cookies placed by third parties may continue to track your activities online even after you have left our Services, and those third parties may not honor “Do Not Track” requests you have set using your browser or device.

We may use this data to customize content for you based on your usage patterns. We may also use it to improve the Services – for example, this data can tell us how often users use a particular feature of the Services, and we can use that knowledge to make the Services interesting to as many users as possible.

How does Mollie Didio use the Personal Information it receives?

Mollie Didio uses the collected data for various purposes:

- To provide and maintain the Service;
- To notify you about changes to our Service;
- To allow you to participate in interactive features of our Service;
- To provide customer care and support;
- To provide analysis or valuable information so that we can improve the Service;
- To monitor the usage of the Service; and
- To detect, prevent, and address technical issues.

How long does Mollie Didio retain the Personal Information it receives?

Mollie Didio will retain your Personal Information only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Information to the extent necessary to comply with our legal obligations, resolve disputes, and enforce our legal agreements and policies.

Mollie Didio will also retain automatically collected data for internal analysis purposes. This data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer time periods.

Will Mollie Didio share any of the Personal Information it receives?

We neither rent nor sell your Personal Information in personally identifiable form to anyone. However, we may share your Personal Information with the types of third parties as described in this section or elsewhere in this Privacy Policy.

Agents: We employ other companies and people to perform tasks on our behalf related to the Services, and we need to share your information with them to provide the Services. For example,

we may use a payment processing company to receive and process your credit card transactions for us.

Business Transfers: We may choose to buy or sell assets. In these types of transactions, customer information is typically one of the business assets that would be transferred. Also, if we (or our assets) are acquired, or if we go out of business, enter bankruptcy, or go through some other change of control, Personal Information could be one of the assets transferred to or acquired by a third party.

Protection of Mollie Didio and Others: We reserve the right to access, read, preserve, and disclose any information that we believe is necessary to comply with law or court order; enforce or apply our [\[Terms\]](#) and other agreements; or protect the rights, property, or safety of Mollie Didio, our employees, our users, or others.

Is Personal Information about me secure?

We endeavor to protect the privacy of your Personal Information we hold in our records, including the use of standard HTTPS encryption protocols and other commercially reasonable measures. Unfortunately, we cannot guarantee complete security. Unauthorized entry or use, hardware or software failure, and other factors, may compromise the security of user information at any time.

Your information, including Personal Information, may be transferred to, and maintained on, servers or computers located outside of your state, province, country, or other governmental jurisdiction where the data protection laws may differ than those from your jurisdiction. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

Mollie Didio, LLC will take all steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy and no transfer of your Personal Data will take place to an organization or a country unless there are adequate controls in place including the security of your data and other personal information.

What if I have questions about this policy?

If you have any questions or concerns regarding our privacy policies, please send us a detailed message to mollie@molliedidio.com and we will try to resolve your concerns.